

Calling Features

Additional Calling Features (Continued)

- **CALL RETURN** - Lets you automatically dial the last number that rang your phone.
 - Dial *69 to be reconnected to the last number that called your phone.
 - If the line is busy, Call Return will keep trying to return your call for 30 minutes.
 - Simply hang up, and when the number is available, Call Return will alert you with a ring - Dial *89 to deactivate Call Return.
- **ANONYMOUS CALLER REJECTION** - Allows you to reject callers who have blocked the display of their number from Caller ID devices. Announces to callers they must unblock their number to reach you.
 - At the tone, press *77 to activate.
 - To deactivate, at the dial tone, press *87.
- **CALL BACK** - Enables you to redial a busy number automatically until a connection is made.
 - Hang up the phone, pick up the receiver and dial *66, then hang up.
 - Your phone will automatically dial the busy number for up to 30 minutes and then ring you back when the line is free.
 - Dial *86 to deactivate Repeat Dial.
- **CALL FORWARDING** - Lets you forward all calls to another number, preventing you from missing important calls.
 - Dial *72 and listen for the dial tone.
 - Dial the full phone number where your calls should be forwarded. You should hear two "beeps." Your Call Forwarding feature is now working, although you can still make outbound calls from this phone.
 - Deactivate Call Forwarding by dialing *73.
 - Once you hear the two "beeps," your Call Forwarding feature has been deactivated.

What are FairPoint bundles and why should I get one?

The best reason first: you'll save money.

FairPoint bundles are an economical, convenient package of communication services you need and use every day. From a basic phone package to our double-play and triple-play options, you can choose the bundle that fits your family's needs – and enjoy substantial packaged savings.

Upgrades to phone, High-Speed Internet and DIRECTV services in bundles available at additional cost.

Home Phone and **FullHouse** bundles are available to residential customers for a limited time and are subject to change without notification. Eligibility for FullHouse packages requires services to be invoiced on a single bill. (DIRECTV services will be billed separately). Customers who subscribe to DIRECTV through providers other than FairPoint are not eligible for FullHouse with DIRECTV bundles. Not all services are available in all areas. The bundled price does not include other applicable charges such as: equipment, taxes, fees, FCC Line Charge, Universal Service Fee, and other surcharges. Prices apply to bundled service only.

Unlimited Long Distance: Minutes available on one phone line only. Excludes 900, international, directory assistance, operator services, and dial-up Internet calls. Long distance minutes apply to residential voice service only and apply to calls originating and terminating in the United States, its territories and Canada. FairPoint may suspend, restrict or cancel the service if usage is inconsistent with residential voice usage.

High-Speed Internet Service: Prices based on Standard High-Speed Internet service. Free modem to use as long as the customer keeps the service. Upon cancellation of service, customer will be responsible for returning the equipment within 30 days or for the payment of \$90.00 for the modem and \$10.00 for the power cord. Additional terms and conditions may apply.

Early Termination: For term savings on FullHouse bundles a 12-month commitment is required. Early termination will result in a fee equal to the current retail rate for HSD multiplied by the number of months remaining in the term. If subscriber upgrades to a larger bundle, that term will begin from the date of the change in service. If the customer does not renew the term of service or upgrade to a larger bundle the customer will be automatically charged a month-to-month rate.

DIRECTV service provided by DIRECTV. Hardware and programming available separately. Programming subject to change at anytime. Receipt of DIRECTV programming is subject to the terms of the DIRECTV Customer Agreement; copy provided at directv.com/legal and in the first bill. DIRECTV and the Cyclone Design logo are registered trademarks of DIRECTV, Inc. ©2008 FairPoint Communications, Inc. **NW-639-UNLB**

To learn more about high-speed Internet,
phone and television service,
call **1.800.400.5568**
or visit **www.FairPoint.com**

FairPoint
communications

HIGH-SPEED INTERNET ■ PHONE ■ TELEVISION



FULLHOUSE BUNDLES

INTERNET
PHONE
TELEVISION

FairPoint
communications

Choose a FairPoint bundle with the services you need

Choose a bundle with either unlimited long distance or 120 minutes to combine with your high-speed Internet service. Add DIRECTV® service for even more savings and value.

High-Speed Internet

- Standard service with speeds up to 3 Mbps (Premium and Business speeds also available)
- Secure, dedicated connection, not shared like cable
- Free security suite and parental controls
- Free installation, activation and use of modem
- Toll-free 24/7 tech support
- Free videomail, web space and 100MB of email storage

Phone

- Unlimited long distance or 120 long distance minutes
- Unlimited local calls with no restrictions
- All plans include caller ID, caller waiting and voice mail
- Eight call features included with unlimited plans
- Phone service that works when the power goes out

DIRECTV® Service

- Over 265 channels of top TV programming available including over 68 XM Satellite radio channels
- Access to up to 55 Pay Per View movies and event choices each day
- Access to over 90 national HD channels** (number varies depending on package selected)
- Option to add a DVR to record, fast-forward, rewind, pause or view recorded shows anytime

Bundle	Local Service	Long Distance	Call Features	Internet	DIRECTV	Price
Home Phone Basic	Unlimited	120 min./mo.	3			\$29.95/mo.
FullHouse Basic	Unlimited	120 min./mo.	3	■		\$59.95/mo.*
FullHouse Unlimited	Unlimited	Unlimited	8	■		\$79.95/mo.*
FullHouse Basic + TV	Unlimited	120 min./mo.	3	■	■	\$102.99/mo.**
FullHouse Unlimited + TV	Unlimited	Unlimited	8	■	■	\$122.99/mo.**

* With 12-month bundle commitment.

^ Price based on DIRECTV CHOICE® package and one-room standard system lease; available separately. Standard system lease requires 18 month (24 month for advanced receivers) programming commitment.

** To access DIRECTV HD programming, Direct HD Access fee (\$9.99/mo.), a DIRECTV Slimline Dish, and a HD television are required and available separately.



Double Play

Choose FullHouse Basic or FullHouse Unlimited, combining 120 minutes or unlimited long distance with Standard High-Speed Internet service.



Triple Play

Combine FullHouse Basic or FullHouse Unlimited with DIRECTV service.

Calling Features

Standard Calling Features

Included with all Home Phone and FullHouse plans:

- **CALLER ID** - Identifies callers by telephone number.
 - The caller's phone number appears on a display screen. The date and time of each incoming call is also recorded.
- **CALL WAITING ID** - Notifies you of a second caller, preventing you from missing important calls while you're on the phone.
 - A "beep" alerts of a second caller, whose phone number appears on the display screen. Simply press the switchhook or "flash" button to answer. Press the switchhook or "flash" button again to switch between the two calls.
- **VOICE MAIL - BASIC** - Records a message and provides the time and date the message was left. You can access your voice mail from any phone and from any location.

Additional Calling Features

In addition to the standard calling features, unlimited bundles include these features:

- **3 WAY CALLING** - Lets you add a third party at a different location to your existing call.
 - Press the switchhook or "flash" button to place your caller on hold.
 - When you hear the dial tone, dial the complete number of the person you want to add to the call.
 - When the third party answers, press the "flash" button to connect all call participants.
 - To disconnect the third party, press the "flash" button again to have only the original party on the line.
 - If either of the two parties hangs up, you can continue talking to the remaining party.

Call now and start saving!
To order FullHouse with high-speed Internet, phone and television service, call **1.800.400.5568** or visit **www.FairPoint.com**

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